

Woven Wood/Natural Shades and Roman Shades Installation Instructions and Troubleshooting Guide



Questions? We can help! Call Vista's Hot Line for quick assistance. 1-800-726-3380
If you are missing parts or have questions about the operation of your blind, call our Hotline. Please have the Vista order number available, it can be found printed on a sticker affixed to the headrail or shipping label.

To install your Vista blinds, you will need a few basic tools: pencil, drill and drill bits, measuring tape, and screwdriver. Before you begin, please read the instructions all the way through to acquaint yourself with the recommended procedures.

If you are installing into a hollow wall, you'll need to purchase the appropriate hollow wall anchors. Seek the advice of an expert at your local hardware store.

Installation:

Note: For a flush inside mount, a 2" minimum window depth is required.

1. Unroll your shade and cord controls.
2. Place the shade in the bracket by putting the bolt through the slot in the top of the shade. (see figure A) Then place the shade at the desired position in the window opening.
3. Mark the position of brackets at the window with a pencil ensuring all brackets are aligned.
4. Remove the brackets from your shade, place the brackets at the pencil marks and screw into place (pre-drilling small holes for screws will make installation easier).
5. Attach shade up into the brackets so that the bolt is visible under the headrail. (see figure B). Place wing nut on the bolt and tighten securely.

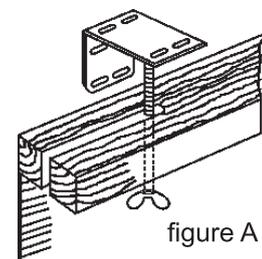


figure A

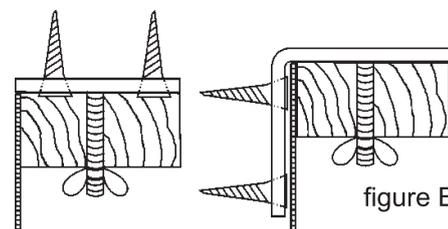


figure B

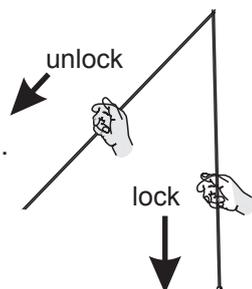
Operating Instructions

To unlock shade:

Pull cord sharply to the center of the shade and release cord (see diagram).

To lock shade into position:

Pull cord down and toward the right of the shade (see diagram).



To raise or lower shade:

Keep the cord close to the plane of reeds when operating the shade; for best results, do not pull the cord away from the shade more than 15°. To disengage the locking mechanism, move the cord toward the center of the shade approximately 30° from the vertical position. Raise or lower shade while holding the cord at this angle. To engage the locking mechanism, return the cord to the vertical position.

Motorization: (Changing the Pre Set Height Limits)

Step 1. Send the shade to its current upper / lower limit.

Step 2. Press both UP and DOWN on the remote control at the same time until the shade jogs.

Adjust one position at a time.

Adjust to a new lower limit position by using DOWN. Adjust to a new upper limit position by using UP.

Step 3. Press (MY) until the shade jogs. Repeat to adjust other limits.



WARNING: Children can strangle in cord loops. They can also wrap loose cords around their necks and strangle. Always keep cords out of reach of children.

For standard lift cord shades:

All cords should be secured to the wall using supplied cord cleat.



For cord loop shades:

All cord or chain loop should be secured to the wall using supplied cord tension device.



Woven Wood/Natural Shades and Roman Shades are made of the highest quality material for extended wear. If they are not damaged or exposed to a great deal of direct sunlight, it is not unrealistic to expect years of enjoyment with minimal care. Raising and lowering shades periodically helps to reduce most natural dust accumulation. If additional cleaning is desired, shades can be lightly brushed or carefully cleaned with a soft vacuum brush attachment. Spills or stains can be lightly blotted with a damp cloth and water.

For some quick tips on installing or troubleshooting your shade, visit us at <http://www.youtube.com/user/VistaProducts>

Woven Wood/Natural Shades and Roman Shades Installation Instructions and Troubleshooting Guide



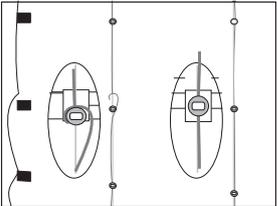
About Woven Wood/Natural Shades

Woven Wood/Natural Shades are truly natural! They are woven using bamboo, reeds, grasses, jutes, and yarns for a one-of-a-kind look that synthetic material cannot match. Distinctive variations in colors and other slight imperfections are part of the unique charm of woven wood shades. Even though we use the finest hand selected material, Woven Wood/Natural Shades have certain properties that may affect the appearance of the shade.

Please be aware of the following tendencies...

- **Color** - All natural products mature and change color over time. They may lighten or darken depending on material and exposure to sunlight. Bamboo may be greenish at harvest and change to a yellow brown as it ages.
- **Stretching, shrinking and slat migration** - Shades may stretch or shrink over time upwards of 1". This is most noticeable on an inside mount for roman style and panel tracks. Natural fibers will react to changes in heat and humidity. Slat migration, or uneven sides is normal and the ends can be patted back into shape if they shift. Edge banding adds a decorative touch and will help minimize stretching and slat migration.
- **Pattern consistency** - Variations in thickness, texture, and yarns are to be expected within a pattern. There will be yarn knots at random intervals as well as length differences in the bamboo or grassy material that will cause a visual disruption in the weave pattern. In addition there could be minor spacing or gap differences throughout the shade due to different thicknesses of material. The pattern will not match perfectly on a 2 on 1 headrail shade.
- **Liners** - Please note that room darkening liners do not provide a complete black-out solution. The rout holes on the operable pleated liners allow light to shine through. Attached liners have small slits in the fabric to allow attachment of the cord guide rings and will also allow a small amount of light to shine through. Lift cords are color-coordinated to the woven fabric, therefore dark colored cords will be visible to the back of shades with light colored liner or room darkening liners that have a white backing.

Woven Wood/Natural Shades and Roman Shades Troubleshooting

<u>Problem:</u>	<u>Check:</u>		<u>Solution:</u>
Roman Shade hangs crooked	Check all cords on the back of the shade to be sure they have not wrapped around a cord clip		Position cord clips in line with others and unwrap cord from clip Make sure the pulls cords are even
Bottom of Woven Shade is uneven			Pull down on opposite side of the shade to stretch the yarn and even up the hem
Woven Shade does not lie flat against the wall or window			Roll the shade up from the bottom and twist the roll ends in opposite directions to align the yarn and reeds
Shade binds when raising/lowering	During shipment a cord may become pinched between the pulley and pulley housing		Lift the valance and reposition the cord over the pulley wheel
Some slats have shifted left or right			With your hand flat, slightly tap the shifted slats until the edges form a straight line
Traditional roman-fold Woven Shade does not fold up correctly	Check the position of rings/wires on the back of the shade. They should be placed horizontally on the same reed or slat		Reposition the ring/wire to the same reed or slat on both sides of the shade
Strand of yarn has slipped off the edge of the Woven Shade			You can remove that strand yarn from the overall length of the shade without compromising the intergrity of the shade

Warning: Never try to remove or replace a damaged reed.

Still have questions? Call our hotline at 1-800-726-3380